

SIGNATURE SET

Important Product Information

STU-430,STU-530 or DTU-1031 and Wacom sign pro PDF software

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SIGNATURE SET

Important Product Information

STU-430, STU-530 or DTU-1031 and Wacom sign pro PDF software

Version 2.0

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The above year indicates when this manual was prepared. However, the date of release to the users of the “manual” is simultaneous with the introduction into the market of the applicable Wacom product.

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PRECAUTIONS AND WARNINGS

Be sure to follow all instructions, cautions, and warnings found within this guide. Failure to do so could cause the loss of data or damage to your computer. Failure to do so could also void your warranty, in which case Wacom shall have no responsibility to repair or replace the product.

WARNING

Do not use the STU-430, STU-530 or DTU-1031 tablets in a facility control system that requires extremely high reliability; it may cause other electronic devices to malfunction, or other devices may cause the LCD signature tablet to malfunction.

Where use is prohibited, power off the LCD signature tablet to prevent the possibility of it causing other electronic devices to malfunction. Wacom does not accept any liability for direct or consequential damages.

High Voltage. Do not open or disassemble the LCD signature tablet. There is a risk of electrical shock when the casing is open. This will also void your warranty and Wacom shall have no responsibility to repair or replace the product.

If the LCD screen has been damaged, DO NOT touch any liquid that may be leaking from it; this liquid is an irritant. In case of contact with skin, eyes, or mouth, rinse immediately with running water for at least 15 minutes or more. If contact is made with the eyes or mouth, also consult a physician.

Prevent children from swallowing the pen tip. The pen tip may accidentally be pulled out if children are biting on them.

CAUTION

Do not use or store the LCD signature tablet where:

- Temperature changes are severe or exceed specifications (e.g., outdoors or inside a vehicle).
- The LCD signature tablet and pen are exposed to direct sunlight or heat from an appliance, or are exposed to water or any other kind of liquid.

Do not use the LCD signature tablet in a dusty environment; this may damage the unit.

Do not disassemble the pen. This may cause the device to malfunction. In this case, Wacom shall have no responsibility to repair or replace the product.

Do not scratch the display screen. Avoid placing sharp objects on the display screen surface. Avoid intensive shock or vibration to the LCD signature tablet or the pen. Hitting or dropping the LCD signature tablet may damage the display screen or other components.

Do not put heavy articles on the LCD signature tablet or push against it with a strong force; This may damage the display screen.

Do not place heavy articles on the LCD signature tablet cabling, repeatedly bend the cables sharply, or apply heavy stress to the cable connectors; this may damage the unit or cabling.

If the pen tip becomes sharp or angular, it may damage the coating on the display screen. Please replace the pen tip if necessary.

Do not expose the LCD signature tablet to high voltage electrostatic discharges or to a build-up of an electrostatic charge on the LCD screen. This may result in a temporary blotching of the LCD monitor. If blotching occurs, leave the LCD signature tablet's display on and the blotching should disappear within a few hours.

OPERATION

Connecting the tablet

The tablets can be connected to a host computer via included USB cable.

Power supply

The STU-430, STU-530 and DTU-1031 tablets are designed to be powered by your computer's USB port.

NOTES ON USING THIS PRODUCT

Replacing the pen tip

The pen tip (nib) can wear with normal use. In case the nib gets too short or develops a sharp edge, you can replace it with spare nibs. For replacement of the pen tips please contact your Wacom Signature Solution Partner. The spare part number for the pen nibs is ACK-20401K.

Note on use

When LCD panel is operated continuously for long period, a trace of electric charge remains near the electrode inside the LCD, and residual or "ghost" image of the previous image may be observed (Image persistence). To avoid image persistence, Wacom recommends the use of a moving screen saver when the screen is turned on but idle.

Caring for your LCD signature tablet

Keep the pen and LCD screen surface clean. Dust and dirt particles can stick to the pen and cause wear to the display screen surface. Regular cleaning will help prolong the life of your LCD screen surface and pen. Keep the tablet and pen in a clean, dry place and avoid extremes in temperature. Room temperature is best. The LCD signature tablet and pen are not made to come apart. Taking apart the product will void your warranty.

Cleaning

To clean the LCD signature tablet casing or the pen, use a soft, damp cloth; you can also dampen the cloth using a very mild soap diluted with water. Do not use paint thinner, benzene, alcohol, or other solvents to clean the unit casing or pen. To clean the display screen, use an anti-static cloth or a slightly damp cloth. When cleaning, apply only a light amount of pressure to the display screen and do not make the surface wet. Do not use detergent to clean the display screen; this may damage the coating on the screen. Please note that damage of this kind is not covered by the manufacturer's warranty.

PRODUCT SPECIFICATIONS

Product Specifications for STU-430

<u>General Specifications</u>	
Dimensions (W x D x H)	161.43 x 174.37 x 10.85 mm
Weight	279 g
<u>Operating Condition</u>	
Temperature:	5 to 40 degrees C
Humidity:	30% to 80% RH (non-condensing)
<u>Storage Condition</u>	
Temperature:	-20 to 60 degree C
Humidity:	30% to 90% RH (non-condensing)
Power supply voltage	DC 5V (USB BUS powered)
Power Consumption	Less than 1.0 W
<u>Display</u>	
Display Panel	4.5 inch F-STN Positive Reflective
Number of pixels	320 x 200
Pixel Pitch	0.300 x 0.300 mm
<u>Tablet</u>	
Technology	Electromagnetic resonance technology
Active Area size (W x D)	95.98 x 59.98 mm
Resolution	2.540 lpi
Coordinate Accuracy	±0.5 mm
Maximum Report Rate	200 pps
Pressure sensitivity	1024 levels
Interface	USB 2.0 Full-Speed

Product Specifications for STU-530

<u>General Specifications</u>	
Dimensions (W x D x H)	161.43 x 174.37 x 10.85 mm
Weight	289 g
<u>Operating Condition</u>	
Temperature:	5 to 40 degrees C
Humidity:	30% to 80% RH (non-condensing)
<u>Storage Condition</u>	
Temperature:	-20 to 60 degree C
Humidity:	30% to 90% RH (non-condensing)
Power supply voltage	DC 5V (USB BUS powered)
Power Consumption	Less than 2.5W
<u>Display</u>	
Display Panel	5.0 inch Amorphous TFT LCD, colour, LED backlight
Number of pixels	800 x 480
Pixel Pitch	0.135 x 0.135 mm
<u>Tablet</u>	
Technology	Electromagnetic resonance technology
Active Area size (W x D)	108.0 x 64.8 mm
Resolution	2.540 lpi
Coordinate Accuracy	±0.5 mm
Maximum Report Rate	200 pps
Pressure sensitivity	1024 levels
Interface	USB 2.0 Full-Speed

Product Specifications for DTU-1031

<u>General Specifications</u>	
Dimensions (W x D x H)	310 x 211 x 14 mm
Weight	990 g
<u>Operating Condition</u>	
Temperature:	5 to 35 degrees C
Humidity:	20% to 80% RH (non-condensing)
<u>Storage Condition</u>	
Temperature:	-10 to 60 degree C
Humidity:	20% to 90% RH (non-condensing)
Power supply voltage	DC 5V (USB BUS powered)
Power Consumption	Less than 5W
<u>Display</u>	
Display Panel	10.1 inch IPS TFT Display, LED backlight
Number of pixels	1280 x 800
<u>Tablet</u>	
Technology	Electromagnetic resonance technology
Active Area size (W x D)	216.96 x 135.60 mm
Resolution	2.540 lpi
Coordinate Accuracy	±0.5 mm
Maximum Report Rate	200 pps
Pressure sensitivity	512 levels
Interface	USB 2.0 Full-Speed

DISPOSAL AND RECYCLING INFORMATION

EU DISPOSAL INFORMATION (WEEE)



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Regulatory Statement

EU Conformity Information

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(EUROPE, MIDDLE EAST, AND AFRICA)

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3. WARRANTIES AND REMEDIES

3.1 Limited Warranties. Wacom warrants that the Software, when used in accordance with the Documentation and the terms and conditions of this Agreement, will materially perform in accordance with the Documentation for a period of two (2) years from the date the Software is first installed or activated by You ("**Warranty Period**"). In the event that the Software does not comply with the foregoing warranty during such Warranty Period, then Wacom shall make commercially reasonable efforts to correct such non-compliance by repairing or replacing the Software at no additional charge to You. If Wacom determines that repairing or replacing the Software is not feasible, would be disproportionate, cannot be completed within a reasonable time or would require unreasonable inconvenience, Wacom in lieu of repair or replacement may offer an appropriate reduction of any fees paid for the Software or may offer You the option to rescind the Agreement, including return of all Software to Wacom. The Software is not fault tolerant and is not designed, permitted, or intended for uses related to high risk activities. No oral or written information or advice provided by Wacom, its agents, or any distributors or retailers of the Software or any Bundled Product will create any warranty or in any way increase the scope of the warranties expressly provided by Wacom under this Agreement. This paragraph states the entire liability and obligation of Wacom, and Your sole and exclusive remedy in the event that the Software does not comply with the foregoing warranty. Wacom does not warrant that: (a) the Software will meet Your requirements, (b) the Software will be compatible with or operate on the computer or other device on which You install it, or (c) any defects in the Software will be corrected, or that the operation of the Software will be uninterrupted or error-free. This Agreement contains no warranties from Wacom for the hardware components of any Products, which are subject to Wacom's standard hardware warranty (if any) applicable thereto. Wacom will have no warranty obligations under this paragraph if such non-compliance is caused by unauthorized use of the Software, abuse, misuse, alteration, neglect, or accidental damage of the Software or any repair or modification of the Software not performed by Wacom. Replacement or repair of Software does not extend its warranty period beyond the original Warranty Period. **WACOM DOES NOT WARRANT THE THIRD PARTY SOFTWARE.** However, if you discover a serious defect which is caused by or is attributable in whole or in part to the Third Party Software, Wacom will report such defect to the licensor of the Third Party Software for possible action. Wacom cannot guarantee that the licensor will take any action to remedy such defect. If such defect is reported to Wacom within the Warranty Period, and Wacom is not able to obtain a resolution of the defect within such Warranty Period, Wacom in its sole discretion may offer an appropriate reduction of any fees paid for the Software or may offer You the option to rescind the Agreement, including return of all Software to Wacom.

3.2 Disclaimers. Other than the express, limited warranties contained in this Agreement, WACOM MAKES NO, AND HEREBY DISCLAIMS ALL, OTHER REPRESENTATIONS AND WARRANTIES OF ANY KIND WITH RESPECT TO THE SOFTWARE. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, WACOM EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE SOFTWARE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, ACCURACY, TITLE, AND NON-INFRINGEMENT OF THIRD PARTIES' RIGHTS, AND ANY WARRANTIES THAT MAY ARISE OUT OF COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. IF YOU ARE A CONSUMER (A USER OF THE SOFTWARE FOR PERSONAL PURPOSES AND NOT FOR BUSINESS, TRADE OR PROFESSIONAL PURPOSES), THE FOREGOING LIMITATIONS MAY NOT APPLY TO YOU BASED ON THE APPLICABLE LAWS OF THE JURISDICTION IN WHICH YOU RESIDE.

4. TERMINATION

This Agreement is effective until terminated. Additionally, Your rights and licenses under this Agreement will automatically terminate and cease to be effective, without any notice or action by Wacom, in the event that You fail to comply with any term of this Agreement. Upon termination of this Agreement, You will cease all use of the Software and permanently delete and make unrecoverable the Software and all copies thereof (including Your back-up copy and all Documentation) from Your computer and any similar device on which it was installed. Upon any termination of this Agreement, Sections 1, 2.2, 2.4, 3.2, 4 and 5 will survive.

5. GENERAL TERMS

5.1 Law. This Agreement and all matters arising out of or relating to this Agreement will be governed by the internal laws of Japan without giving effect to any choice of law rule. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sales of Goods, the application of which is expressly excluded. In the event of any controversy, claim, or dispute between the parties arising out of or relating to this Agreement or the Software, such controversy, claim, or dispute may be adjudicated solely in the Tokyo District Court, located in Japan, and Wacom and You each hereby irrevocably consent to the jurisdiction and venue of such court.

5.2 Limitation of Liability. IN NO EVENT WILL EITHER PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, REVENUE, BUSINESS, SAVINGS, DATA, USE OR COST OF SUBSTITUTE PROCUREMENT, INCURRED BY EITHER PARTY OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT OR TORT OR UNDER ANY OTHER THEORY, EVEN IF THE OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES ARE FORESEEABLE. WACOM'S LIABILITY UNDER THIS AGREEMENT OR IN ANY WAY RELATED TO THE SOFTWARE SHALL NOT EXCEED THE AMOUNTS ACTUALLY PAID BY YOU FOR THE SOFTWARE OR ANY BUNDLED PRODUCT. YOU ARE REQUIRED TO KEEP THE INVOICE OR ANY OTHER DOCUMENTS WHICH PROVE THE AMOUNT YOU ACTUALLY PAID FOR THE SOFTWARE AND ANY BUNDLED PRODUCT. THE PARTIES ACKNOWLEDGE THAT THE LIMITATIONS OF LIABILITY IN THIS SECTION 5.2 AND IN THE OTHER PROVISIONS OF THIS AGREEMENT AND THE ALLOCATION OF RISK HEREIN ARE AN ESSENTIAL ELEMENT OF THE BARGAIN BETWEEN THE PARTIES, WITHOUT WHICH WACOM WOULD NOT HAVE ENTERED INTO THIS AGREEMENT. WACOM'S PRICING OF THE SOFTWARE AND ANY BUNDLED PRODUCTS REFLECTS THIS ALLOCATION OF RISK AND THE LIMITATION OF LIABILITY SPECIFIED HEREIN. NOTWITHSTANDING THE ABOVE, NOTHING IN THIS AGREEMENT LIMITS WACOM'S LIABILITY TO YOU IN THE EVENT OF: (I) DEATH OR PERSONAL INJURY TO THE EXTENT RESULTING DIRECTLY FROM WACOM'S NEGLIGENCE OR THAT OF ITS EMPLOYEES OR AGENTS; OR (II) ANY FRAUDULENT ACT OR OMISSION OF WACOM OR THAT OF ITS EMPLOYEES OR AGENTS; OR (III) TO THE EXTENT ARISING OUT OF ANY WILLFUL OR GROSSLY NEGLIGENT MISCONDUCT ON THE PART OF WACOM.

5.3 Severability. If any provision of this Agreement is held to be illegal, invalid, or otherwise unenforceable, such provision will be enforced to the extent possible consistent with the stated intention of the parties, or, if incapable of such enforcement, will be deemed to be severed and deleted from this Agreement, while the remainder of this Agreement will continue in full force and effect.

5.4 Compliance with Laws. You will comply fully with all applicable laws and regulations, including export laws and local laws of the country or region in which You reside or use the Software. Without limiting the generality of the foregoing, You will not, and You will require Your representatives not to, export, direct

or transfer the Software, or any direct product thereof, to any destination, person or entity restricted or prohibited by the applicable law.

5.5 Entire Agreement; General. This Agreement constitutes the entire agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement. This does not, and shall not be construed to, create any partnership, joint venture, employer-employee, agency, or franchisor-franchisee relationship between You and Wacom. Any heading, caption, or section title contained herein is inserted only as a matter of convenience, and in no way defines or explains any section or provision hereof. The waiver by either party of any default or breach of this Agreement may only be made in writing and will not constitute a waiver of any other or subsequent default or breach.

5.6 Inclusion of Third-Party Software, Including Open Source Software. Third-Party Software components listed below will be installed when you install the “Wacom sign pro PDF” signature software, and may be used when you run the “Wacom sign pro PDF” signature software. Except for the Third Party Software component called ‘JPedal,” all Third-Party Software is or may be governed by separate license terms and conditions, and not by the foregoing provisions of this Agreement unless expressly stated otherwise. The software component JPedal is governed by the terms of this Agreement, except as limited by Section 3.1. **You MUST read and review any separate license terms and conditions applicable to the Third Party Software. To review such applicable separate license terms and conditions, as well as other information, including copyright notices, and notices for disclaimer of warranties or liabilities, You may click on the link located in the same dialog box which you will use to indicate Your decision whether to accept the terms of this Agreement.** Such information regarding Third-Party Software components is also available by using the “Help” function of the Wacom sign pro PDF signature software, as well as in the “Licenses” folder provided on the Wacom sign pro PDF signature software CD and/or provided to You via download along with the Software.

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LIMITED WARRANTY

(EUROPE, AFRICA AND MIDDLE EAST)

Wacom warrants to you, as the initial purchaser, (hereinafter referred to as “you” or “the customer”) that the product hardware will remain free from defects in materials and workmanship under normal use and service for a warranty period of TWO (2) YEARS, and in case of Cintiq products for a warranty period of THREE (3) YEARS, commencing from the purchase date and provided that the product was unused at the time of purchase. Defects in wear parts (e.g. pen nibs, tablet surfaces and batteries) resulting from normal wear and tear are exempt from the warranty. Furthermore, Wacom warrants that the data carriers delivered with the product are free from defects in materials and workmanship under normal use for a period of SIX (6) MONTHS from the date of purchase.

If during the applicable warranty period the product, excluding any software, is discovered to be defective, it should be returned immediately to the place of purchase in its original packaging together with your name, address, and telephone number, a description of the problem, and a copy of the original receipt. The customer shall be liable for any possible damage or loss of the product during transit to the place of purchase for this purpose.

Wacom’s sole obligation and entire liability under this warranty shall be, at Wacom’s option, either the repair or the replacement of the product or parts thereof that prove defective and that were returned within the applicable warranty period.

Wacom does not warrant to repair or replace the product if: (a) the damage to the product results from accident, misuse, improper use, negligence or unauthorized alteration or repair; (b) the product was not handled or stored according to the instructions provided by Wacom; (c) the damage resulted from normal wear and tear of product parts; or d) the serial number affixed by Wacom has been removed or rendered unintelligible. Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an explicit guarantee that the product corresponds to or fulfills your requirements.

The warranty guaranteed by law remains unaffected. You can claim defects of the product in accordance with the relevant legal provisions.

Wacom shall only be liable for itself and its vicarious agents if a material contractual obligation has been culpably breached in a manner jeopardising the purpose of the contract or the damage is due to intentional acts or omissions or gross negligence. A material contractual obligation is an obligation which is essential to the proper performance of the contract on which the other party will typically rely. In case that the culpable infringement of such a material contractual obligation is not due to intention or gross negligence, the liability of a party shall be limited to such damages being typical for the contract and which were reasonably foreseeable at the time of the closure of the contract. Where these Terms and Conditions preclude or limit liability, this also applies to the personal liability of the executive officers of the party concerned, its employees, agents and subcontractors. The provisions of the product liability law (Produkthaftungsgesetz) remain unaffected.

If, when a claim made under this warranty is checked, it emerges that it is outside the permitted time period or is not covered by the warranty or that the product is not defective, the customer will reimburse Wacom for associated costs.

This limited warranty shall apply if the registered office of the vendor is situated in the EU or Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Tunisia, Turkey, Syria, Lebanon, Jordan, Israel, Egypt, the United Arab Emirates, Iran or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Krefeld, Germany, is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties resulting from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity or fund under public law. The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different sole place of jurisdiction must be established for the case. Furthermore, Wacom is authorised to file a lawsuit against the headquarters of the customer.

Should one of the provisions of this limited warranty be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid regulation shall apply in its place. If you have any questions about this agreement, or would like to contact Wacom for another reason, please write to us at this address:

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GERMANY